

INFORMATION ABOUT THE JOURNEY OF THE PATIENT IN THE EMERGENCY

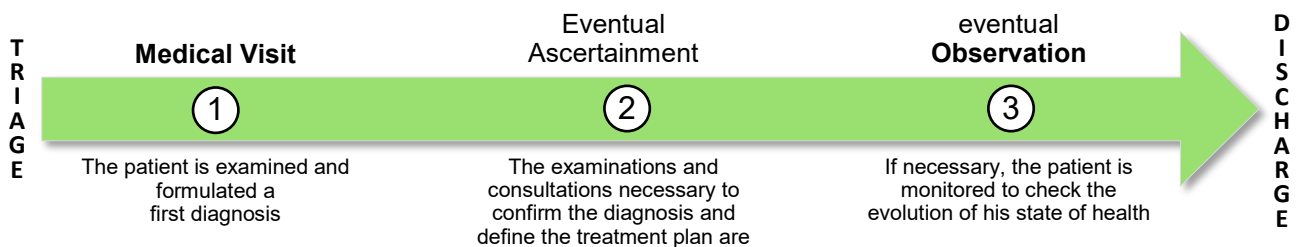
Acceptance and definition of priority

The First Aid activity is organized by priority levels defined by color codes established by national and international protocols. The Nursing Triage evaluates the clinical conditions of incoming patients and assigns one of the following five codes. Priority is given to the red, orange and blue codes.

1 - Red Code	Patient in danger for life, immediate access to the medical care
2 - Orange Code	Patient in possible danger of life, presence of evolutionary risk on the state of health.
3 - Light blue code	Patient not in danger of life, without evolutionary risk but with suffering and relapse on the general state
4 - Green code	Patient with no life threatening and no evolutionary risk on the health condition.
5 - White Code	Non-urgent patient, minimal clinical relevance

2. The path for treatment

I The next steps are



At the entrance, the Triage Sheet is given on which the Priority Code and the Identification Number are written, with which it is possible to check the number of patients waiting and the estimated access time for treatment on the information monitor.

Family members and caretakers are admitted inside the emergency room only for minor patients, incapable to intend, significant disabilities, with the authorization of the Triage nurse

In the waiting room there are toilets and there is a water dispenser. The area is covered by free internet access through the NovaraWiFi network made available by the municipality of Novara

3. End of the Journey and the discharge

Before leaving the emergency room, check that you have returned the identification bracelet to the nursing staff and that you have collected your personal effects, any clinical documentation and identification documents.

The Piedmont Region provides for the payment of a ticket of 25 euros for patients who are discharged with a white code.

